

# **Account Access Services**

Internet Banking	
▶ Subscription fee	Free
➤ Security Token	Soft security token: Rs 200 (one-off fee)
Mobile Banking	
▶ Mobile Internet Banking	Free access
▶ SMS ReFill service	Free access
▶ SMS Banking	-SMS sent by customer: Rs 0.50 per SMS
3	[Excluding cost of mobile network operator]
	-SMS received (Alerts) by customer: Rs 1.00 per SMS
ATM	
► ATM	Free access
▶ Commission on withdrawal - Through a MCB ATM	Free of charge for MCB debit cards only
➤ Commission on withdrawal - Through another local bank ATM	Rs 50
► Commission on withdrawal - Abroad	1.0% of amount withdrawn, minimum Rs 75 + conversion charges of 2.0%
▶ Account balance enquiry through MCB ATM	Rs 1.50 per printed receipt (Free if viewed on screen)
▶ Account balance enquiry through another local bank ATM	Rs 10
► Mini statement request	Rs 3 per as from the third statement within a month
Accounts	
Savings Account Regular	
➤ Savings rate	3.10% per annum
▶ Minimum account opening amount	Not applicable
▶ Minimum credit balance to earn interest	Rs 5,000
▶ Reissuance/ Replacement of passbook/ Account Card	Rs 25
▶ Statement fee on quarterly/ monthly issuance of paper statements	Rs 15 per statement issued*
of account [June & December issuance free of charge]	•
Note: Total amount charged varies according to the issuance frequency	
▶ Statement of account available through Internet Banking and Juice	Free of charge
Savings Account Junior	
Credit interest rate (as per account balance)	-From MUR 1 to 10,000.00: Savings rate + 0.05% p.a.
oroun morour rate (ac per account salatios)	-From MUR 10,000.01 to 100,000.00: Savings rate +
	0.10% p.a.
	-From MUR 100,000.01 to 1,000,000.00: Savings rate
	0.20% p.a.
	-More than MUR 1,000,000.01: Savings rate
Minimum account opening amount	Not applicable
Minimum account opening amount     Minimum credit balance to earn interest	• • • • • • • • • • • • • • • • • • • •
	Not applicable
▶ Reissuance/ Replacement of passbook	Rs 25
Current Account Regular	D- 4 000
Minimum account opening amount	Rs 1,000
Minimum credit balance to earn interest	No interest payable
➤ Service fee	Rs 15 + VAT per month, i.e. Rs 17.25 per month
▶ Debit interest on unauthorised overdrawn balances	PLR + 3.75%
▶ Penalty interest on unauthorised overdrawn balances	Not exceeding 2% above rate applicable to the overdraft/ account category of the customer
▶ Statement fee on quarterly/ monthly issuance of paper statements	Rs 15 per statement issued*
of account [June & December issuance free of charge]	
Note: Total amount charged varies according to the issuance frequency	
▶ Statement of account available through Internet Banking and Juice	Free of charge
Investment Settlement Account	
▶ Minimum account opening amount	No minimum required
Minimum credit balance to earn interest	No interest payable
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31 Day Notice Account	
▶ Minimum account opening amount	100,000 USD/ 100,000 EUR
▶ Minimum credit balance to earn interest	100,000 USD/ 100,000 EUR
▶ Early Withdrawal Fee:	-For USD accounts: 1 month USD Libor p.a. on the
	withdrawn amount calculated for 31 days.
	-For EUR accounts: 0.40% p.a. on the withdrawn
	amount calculated for 31 days

5,000 GBP/ USD/ EUR
7,500 AUD/ 100,000 ZAR
10 USD + VAT half yearly, i.e. 11.50 USD half yearly
CHF (Swiss Francs) accounts:
-Balance of CHF 100,000 up to 10 million: 0.30% p.
-Balance greater than CHF 10 million: 0.80% p.a.
-In USD notes: 1.0%, min. 10/ max. 100 USD or
equivalent
-In other currencies: 0.125%, min. 10/ max. 75 USD or
equivalent
Not applicable
0.125%, min. 10/ max. 75 USD or equivalent

Fixed Deposit Account in local currency	
➤ Minimum deposit amount	Rs 100,000
▶ Deposit withdrawn before maturity within 3 months	Interest forfeited

▶ Deposit withdrawn before maturity after 3 months:

Penalty of 1% deposit amount per annum calculated on the period between the pre-termination date and the maturity date.

Rates and other fees & charges applicable to Fixed Deposit Account are available at our counters.

Fixed Deposit Account in foreign currency	
Minimum deposit amount	5,000 GBP/ USD/ EUR
	7,500 AUD/ 100,000 ZAR
▶ Deposit withdrawn before maturity	Penalty rate of 1.5% p.a. charged on the amount being
	redeemed over the period between the date of pre-
	termination and the date of maturity of the deposit

Rates and other fees & charges applicable to Deposit Account are available at our counters.

## **Accounts Transactions or Services**

Local Funds Transfer   Internal Transfer		
	At Counter	On Internet Banking
▶ For credit to a MCB account pertaining to the same customer	Rs 25 <sup>1</sup>	Free
▶ For credit to a MCB account not pertaining to the same customer	Rs 25	Free
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Note 1: Free of charge for funds transfer between accounts in local currency (MUR)

L	ocal Funds Transfer   Domestic Transfer (in local currency only)		
		At Counter	Internet Banking/Juice
	➤ For credit to another local bank account - Standard Payment	Rs 50	Free
	➤ For credit to another local bank account - Express Payment	Rs 125	Rs 75
	▶ For credit to another local bank account - Instant Transfer	N/A	Free

Note: -Other fees and charges apply in case of debit of a Foreign Currency Account. More information are available at our counters.

-Funds transfer in foreign currencies to another local bank will be treated and charged similarly as an outward SWIFT funds transfer request.

#### ▶ Third Party Wallet/Account

<sup>\*</sup> Accounts in other currencies are also available upon request

bank to a beneficiary resident outside Mauritius.

▶ Registration of MCB Account to a Third Party Wallet/Account	Free of charge
▶ Loading of Third Party Wallet/Account through pre-registered MCB Account	Free of charge

International Funds Transfer   Inward Transfer		
► Telegraphic transfer	Rs 100 (Free of charge in case of credit of a	
	Foreign Currency Account)	

International Funds Transfer   Outward Transfer	
▶ Through SWIFT	Request made over the counter: MUR 400
	Request made through Internet Banking: MUR 250
	Note: Excluding Overseas Bank Charges/ Transfer Commission
▶ Transfer commission	0.125% (Min USD 10, Max USD 75 or equivalent)
▶ Investigation charges	Rs 300 + any other charges as claimed by overseas
	banks

Note: Other fees and charges apply in case of debit of a Foreign Currency Account. More information are available at our counters.

Standing Order	
▶ Credited to a MCB account	Rs 8
▶ Credited to another local bank account	Rs 30
➤ Overseas Standing Instruction	Rs 100 + Overseas Bank Charges
▶ Failed Standing Order	Rs 150
Note: An additional postage charge may be claimed in case a payment is made under a standing order direct by the	

Direct Debit		
▶ In favour of CEB, CWA and Mauritius Telecom (per direct debit)	Rs 6	
▶ In favour of other companies (per direct debit)	Rs 8	
➤ Failed Direct Debit	Rs 150	

## **Debit Card**

Mastercard Debit Card	
▶ Annual fee	Free
▶ Replacement fee for lost/ stolen/ damaged card	
-Standard request	Rs 50 + VAT per card, i.e. Rs 57.50 per card
-Express request (delivery on same day)	Rs 115 (VAT inclusive) per card
► Conversion fee (in case of cross currency transactions)	2.00%
Note: Refer to section 'ATM' for other related charges.	

# **Prepaid Card**

CB VISA Prepaid Card	
➤ Card Issuance fee	
-UPI Prepaid Card	Note: UPI Prepaid Card is no longer on offer.
-VISA Prepaid Card	USD 5 + VAT, i.e. USD 5.75
	GBP 3 + VAT, i.e. GBP 3.45
	EUR 4 + VAT, i.e. EUR 4.60
	ZAR 55 + VAT, i.e. ZAR 63.25
	MUR 150 + VAT, i.e. MUR 172.50
▶ Loading/ Reloading fee	0.5% of loaded/ reloaded amount with,
	-minimum of USD 2/ GBP 1.20/ EUR 1.50/ ZAR 20/
	MUR 60/ CNY 10
	-maximum of USD 65/ GBP 40/ EUR 50/ ZAR 700/
	MUR 1,950/ CNY 400

Loading limits								
	Loading Limit (in MUR) set per Prepaid card type		Cumulative maximum amount at any one time at custome level (in MUR)*			t customer		
	Daily limit	Monthly	Maximum amount on	Annual limit	Daily limit	Monthly	Maximum amount on	Annual
		limit	card at any one time			limit	card at any one time	Limit
Visa Prepaid	350,000	350,000	350,000	1,800,000				
Visa Prepaid Rupys	100,000	100,000	100,000	100,000	050 000	050,000	850,000	10 200 000
UPI Prepaid <sup>1</sup>	350,000	350,000	350,000	1,800,000	850,000	850,000	850,000	10,200,000

Note 1: UPI Prepaid Card is no longer on offer

<sup>\*</sup> applicable if customer opts for a bundle of products

▶ ATM Cash Withdrawal fee	
-Through MCB ATM	Free
-Through other ATM (local & overseas)	1.0% of amount withdrawn, minimum Rs 75
➤ Conversion fee	-UPI Prepaid card: 2%
	-Visa Prepaid card: 3%

## **Credit Card**

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Annual Fee	
	Primary Card
▶ American Express Green	Rs 1,500 + VAT, i.e. Rs 1,725
▶ American Express Gold	Rs 3,000 + VAT, i.e. Rs 3,450
VISA Platinum	Rs 1500 + VAT, i.e Rs 1,725
▶ VISA Signature	Rs 2,500 + VAT, i.e. Rs 2,875
▶ MasterCard/ VISA Classic	Rs 200 + VAT, i.e. Rs 230
▶ MasterCard/ VISA Gold	Rs 950 + VAT, i.e. Rs 1,092.50
► MasterCard Primo	Rs 150 + VAT, i.e. Rs 172.50
	Secondary Card
▶ American Express Green	Rs 1,000 + VAT, i.e. Rs 1,150
► American Express Gold	Rs 2,000 + VAT, i.e. Rs 2,300
▶ VISA Platinum	Rs 1000 + VAT, i.e Rs 1,150
▶ VISA Signature	Rs 2,000 + VAT, i.e. Rs 2,300
▶ MasterCard/ VISA Classic	Rs 150 + VAT, i.e. Rs 172.50
▶ MasterCard/ VISA Gold	Rs 600 + VAT, i.e. Rs 690
► MasterCard Primo	Rs 150 + VAT, i.e. Rs 172.50
Cash Advance Fee	
▶ American Express Green/ Gold & VISA Platinum/ Signature	2% of amount withdrawn, minimum Rs 100
► MasterCard Classic/ Gold/ Primo	2% of amount withdrawn, minimum Rs 50
▶ VISA Classic/ Gold	2% of amount withdrawn, minimum Rs 50
Card Replacement Fee	
▶ American Express Green/ Gold & VISA Platinum/ Signature	Free
▶ MasterCard/ VISA Gold	Free
MacterCard/ VISA Classic	Pc 200 + V/AT in Pc 230

Card Replacement Fee	
▶ American Express Green/ Gold & VISA Platinum/ Signature	Free
▶ MasterCard/ VISA Gold	Free
▶ MasterCard/ VISA Classic	Rs 200 + VAT, i.e. Rs 230
▶ MasterCard Primo	Rs 200 + VAT, i.e. Rs 230
▶ Fleetman	Rs 200 + VAT, i.e. Rs 230

Note: Emergency card fee, in case replaced card needs to be delivered urgently abroad, is Rs 2,000 + VAT, i.e. Rs 2,300

Overlimit Fee		
▶ American Express Green/ Gold & VISA Platinum/ Signature	Rs 200	
► MasterCard Classic/ Gold/ Primo	Rs 150	
▶ VISA Classic/ Gold	Rs 150	

Note: Overlimit fee applies when the authorised credit limit has been exceeded

Late Payment Fee		
▶ American Express Green/ Gold & VISA Platinum/ Signature	Rs 200	
► MasterCard Classic/ Gold/ Primo	Rs 150	
▶ VISA Classic/ Gold	Rs 150	

Note: Late payment fee applies when the mandatory minimum payment is not made by the due date

Conversion Charges		
	Conversion Fee	
VISA credit card	2.00%	
MasterCard credit card	2.00%	
AMEX credit card	2.00%	

Note: Conversion charges apply where transaction currency is not equal to the billing currency.

Banking Service Fee	
► Fleetman	Rs 40 monthly
Interest Rates	
► MCB Prime Lending Rate (PLR)	6.75% per annum
▶ American Express Green/ Gold & VISA Platinum/ Signature	PLR + 9.50% per annum
▶ MasterCard Classic/ Gold/ Primo	PLR + 13.50% per annum
▶ VISA Classic/ Gold	PLR + 13.50% per annum
▶ Fleetman	16.75% per annum

Other fees & charges applicable to credit cards are available at our counters.

## **Reports & Guarantees**

▶ Auditors Report	Not applicable
► Testimonial for educational/ medical purpose	For the first copy: Rs 100
FF	For each additional copy: Rs 25
▶ Testimonial for travel purpose - for local residents	First 2 requests within same year: Free of charge
	Third request within same year: Rs 300
	4th and subsequent request within same year: Rs 10
▶ Testimonial for travel purpose - for foreigners	First 2 requests within same year: Free of charge
, .	Third request within same year: USD 20
	4th and subsequent requests within same year: USE
▶ Letter of reference	First 2 request within same year: Free of charge
	3rd and subsequent request within same year: Rs 50
▶ Clearance certificate	First 2 request within same year: Free of charge
	3rd and subsequent request within same year: Rs 30
▶ Certificate of balance	First 2 request within same year: Free of charge
	3rd and subsequent request within same year: Rs 50
▶ Loan balance certificate	First 2 request within same year: Free of charge
	3rd and subsequent request within same year: Rs 30
uarantees	
▶ Performance bonds	-For first Rs 5 million: 1.5% p.a.
	-For any amount above Rs 5 million: 1.0% p.a.,
	minimum Rs 1,500
▶ Tender bonds	-For first 180 days: 1.0% flat, minimum Rs 750
	-For each additional period of 90 days or part:
	0.25% flat, minimum Rs 750
▶ Shipping bonds	-For the first two months: Rs 800
	-For each additional period of one month or part:
	Rs 300
▶ Guarantees to the Customs & Government bodies covering payment	1.0% p.a., minimum Rs 1,500
of cheques	
▶ 'Aval' of negotiable instruments	2.0% p.a., minimum Rs 1,000
▶ Advance payment bonds/ Retention money bonds	1.0% p.a., minimum Rs 1,500
▶ Guarantees in favour of Corporate/ Government bodies for	2.0% p.a., minimum Rs 1,500



bank. More details are available at our counters.

▶ Unredeemed shipping guaranteed commission	Rs 300 per month
➤ Guarantee in favour of IVTB	1.0% p.a., minimum Rs 1,500
➤ Amendment fee	Rs 500
➤ Cancellation fee	Rs 1,000

A processing fee shall be charged, where applicable, in addition to the fee charged for a Bank Guarantee transaction

# **Financing**

# Lending Rates ► MCB Prime Lending Rate (PLR) 6.75% per annum Interest rates vary according to loan amount, purpose, level of financing or customer's existing facilities with the

rocessing Fee	
▶ Unsecured loans	1% of facility amount, minimum Rs 1,000/
	maximum Rs 25,000
▶ Educational loans	1% of facility amount, minimum Rs 3,000/
	maximum Rs 25,000
▶ Home loans	1% of facility amount, minimum Rs 3,000/
	maximum Rs 50,000
▶ Loans fully secured by cash collateral held with MCB	1% of facility amount, minimum Rs 1,000/
	maximum Rs 3,000
▶ Loans fully secured by cash collateral held with other institutions	1% of facility amount, minimum Rs 1,000/
	maximum Rs 25,000
► Other secured loans & overdraft	1% of facility amount, minimum Rs 1,000/
	maximum Rs 25,000
▶ Renewal of facility	0.50% of facility amount, minimum Rs 500/
	maximum Rs 3,000
▶ Temporary banking facility	0.25% of facility amount, minimum Rs 500/
	maximum Rs 3,000

Prepayment Option Fee		
▶ Prepayment option fee	0.75% of facility amount	
Note: Prepayment ontion fee is not applicable for loans falling under the Borrowers' Protection Act		

Loan Commitment Fee	
➤ Commitment fee	1% of any undrawn balance as at 3 months after
	date of letter of conditions + 1% per annum for
	any subsequent period of 12 months

Early Repayment Fee	
▶ Educational/ home loans	1% of loan amount prepaid
▶ Other loan types	2% of loan amount prepaid, minimum Rs 3,000
Note: Early repayment fee is not applicable (1) for loans falling under the Borrowers' Protection Act, (2) in case the prepayment	

Note: Early repayment fee is not applicable (1) for loans falling under the Borrowers' Protection Act, (2) in case the prepayment option fee has been paid upfront or (3) loans granted after 01<sup>st</sup> January 2014

Amendment/ Cancellation Fee	
► Amendment/ cancellation fee	Rs 300
Insurance Handling Fee	
▶ Insurance Handling fee	Rs 500
Recovery of balance	
➤ Recovery of balance	All expenses including legal fees, commission &
	costs not exceeding 10% of the sum covered
Valuation Survey & Report Fee	
➤ Valuation survey & report fee	0.5% of loan amount, minimum Rs 1,000/
	maximum Rs 5,000
Note:	

- Fee is not applicable in case of banking facilities of Rs 50,000 or less and at renewal of a credit facility
- Different pricing applies for properties in Rodrigues.

Site Inspection Fee	
▶ Site inspection fee	Free of charge
Legal & Administration Fees (excluding Registrar's charges)	
▶ Pari-Passu documents	Rs 500
▶ 'Cession de Priorité'	Rs 500
▶ Erasure of charges ('Radiation')	Rs 300 per charge
▶ Part erasure of charges ('Dégrèvement')	Rs 500 per request
Fixed/ Floating charges & Gage sans deplacement	Rs 100

Other rates, fees & charges applicable to credit facilities are available at our counters.

#### **Other Services**

Cost of cheque books	Rs 5 per sheet
Stop cheque request	Rs 100 per request
Cheque returned/ Dishonoured cheque	Rs 300 per cheque
Fee on uncollected / undelivered cheque book	Rs 125
Special presentation of cheques :	
-To local banks (minimum of Rs 200,000)	Rs 100 per cheque
-From local banks (minimum of Rs 200,000)	Rs 250 per cheque
-MCB cheques credited to MCB accounts (minimum of Rs 50,000)	Rs 100 per cheque
Cheques paid over the counter within one-month period:	
-First 50 cheques	Free
-For each additional cheque cashed within the same period	Rs 20 per cheque

Office Cheque/ Bank Draft	
▶ Issue of office cheque (payment by debit of account only)	Rs 150
▶ Bank Drafts/ Office Cheque cancellation	Rs 100
<ul><li>Issue of bank draft (payment by debit of account only)</li></ul>	Rs 200
▶ Deposit of drafts & Miscellaneaous Remittances Abroad	Rs 300

Note: Other fees and charges apply in case of debit/ credit of a Foreign Currency Account and are available at our counters.

-Type A: Rs 3,450 (VAT inclusive)
-Type B: Rs 5,175 (VAT inclusive)
-Type C: Rs 7,187.50 (VAT inclusive)
-Type D: Rs 11,500 (VAT inclusive)
-Type E: Rs 2,300 (VAT inclusive)
-First 2 visits per month: Free
-Additional visits within the same month: Rs 100 per visit
Rs 9,200 (paid upfront and refundable after cancellation
of Safe Deposit Box service)
Rs 9,200 (VAT inclusive)
Failed Standing Order fee applies

#### Copies, photocopies & Duplicate Printouts

▶ Request for duplicate documents [Including copy of IBAN, SWIFT transfer, Rs 50 + Rs 10 per additional page

Note: In case the retrieval of documents needs to be done manually, the following pricing will apply: Rs 200 + Rs 10 per additional page

Escheated Accounts (Abandoned Funds)		
▶ Processing fee before funds are transferred to Bank of Mauritius	MUR 200	
SWIFT Account Statement		

Note: Fee varies according to dispatch frequency



Freasury Bills	
▶ Minimum account opening balance	Not applicable
Mobile Payment	
▶ 'Transfer' transaction	Free of charge
▶ 'Payment' transaction	Free of charge
▶ 'Cash' transaction	Free of charge
▶ 'ATM' transaction	Free of charge
▶ PayPal services	-Top-up PayPal account: 2% of transaction amount -Withdrawal: 1.5% of withdrawn amount, minimum MUR 100

MCB Private Banking International   Fees & Charges	
▶ Service fee for non resident foreign customers	25 USD monthly

Note: Current VAT rate at 15%

#### Disclaimer

"The above Rates and Fees shall apply to the products and services provided by the Mauritius Commercial Bank Ltd ('the Bank') as from 15 June 2024. The Bank may, from time to time amend, vary and supplement the above and shall communicate same to its customers by way of notices displayed in its branches and on its website http://www.mcb.mu. For more information on the MCB Rates and Fees, please do contact us on (+230) 202 6060"