

# Account Access Services

nternet Banking					
<ul> <li>Subscription fee</li> </ul>	Free				
▶ Security Token	Soft security token: Rs 200 (one-off fee)				
Iobile Banking					
Mobile Internet Banking	Free access				
► SMS ReFill service	Free access				
SMS Banking	-SMS sent by customer: Rs 0.50 per SMS				
	[Excluding cost of mobile network operator]				
	-SMS received (Alerts) by customer: Rs 1.00 per SMS				
TM					
▶ ATM	Free access				
Commission on withdrawal - Through a MCB ATM	Free of charge for MCB debit cards only				
Commission on withdrawal - Through another local bank ATM	Rs 50				
Commission on withdrawal - Abroad	1.0% of amount withdrawn, minimum Rs 75 +				
	conversion charges of 2.0%				
Account balance enquiry through MCB ATM	Rs 1.50 per printed receipt (Free if viewed on screen)				
Account balance enquiry through another local bank ATM	Rs 10				
Mini statement request	Rs 3 per as from the third statement within a				
	month				
Accounts					
Savings Account Regular					
Savings rate	2.60% per annum				
Minimum account opening amount	Not applicable				
Minimum credit balance to earn interest	Rs 5,000				
Reissuance/ Replacement of passbook/ Account Card	Rs 25				
Statement fee on quarterly/ monthly issuance of paper statements	Rs 15 per statement issued*				
of account [June & December issuance free of charge]					
Note: Total amount abound upping appending to the incurrent framework					
Note: Total amount charged varies according to the issuance frequency					
<ul> <li>Statement of account available through Internet Banking and Juice</li> </ul>	Free of charge				
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31 Day Notice Account			
Minimum account opening amount	100,000 USD/ 100,000 EUR		
Minimum credit balance to earn interest	100,000 USD/ 100,000 EUR		
Early Withdrawal Fee:	-For USD accounts: 1 month USD Libor p.a. on the		
	withdrawn amount calculated for 31 days.		
	-For EUR accounts: 0.40% p.a. on the withdrawn		
	amount calculated for 31 days		
Foreign Currency Account			
Minimum account opening amount *	No minimum required [GBP/USD/EUR/AUD/ZAR]		
<ul> <li>Minimum credit balance to earn interest</li> </ul>	5,000 GBP/ USD/ EUR		
	7,500 AUD/ 100,000 ZAR		
Service fee	10 USD + VAT half yearly, i.e. 11.50 USD half yearly		
Monthly charges on credit balances in account	CHF (Swiss Francs) accounts:		
	-Balance of CHF 100,000 up to 10 million: 0.30% p.		
	-Balance greater than CHF 10 million: 0.80% p.a.		
Cash withdrawal fee	-In USD notes: 1.0%, min. 10/ max. 100 USD or		
	equivalent		
	-In other currencies: 0.125%, min. 10/ max. 75 USD or		
	equivalent		
Cash deposit fee	Not applicable		
Transfer commission charged on debit transactions (over and above	0.125%, min. 10/ max. 75 USD or equivalent		
standard charges applicable to debit transactions)	0.125%, mm. 10/ max. 75 05D of equivalent		
* Accounts in other currencies are also available upon request			
ixed Deposit Account in local currency			
Minimum deposit amount	Rs 100,000		
Deposit withdrawn before maturity within 3 months	Interest forfeited		
Den est with denver history restricts after 0 researches			

• Deposit withdrawn before maturity after 3 months:

Penalty of 1% deposit amount per annum calculated on the period between the pre-termination date and the maturity date.

### Rates and other fees & charges applicable to Fixed Deposit Account are available at our counters.

Fixed Deposit Account in foreign currency	
Minimum deposit amount	5,000 GBP/ USD/ EUR
	7,500 AUD/ 100,000 ZAR
<ul> <li>Deposit withdrawn before maturity</li> </ul>	Penalty rate of 1.5% p.a. charged on the amount being redeemed over the period between the date of pre- termination and the date of maturity of the deposit

Rates and other fees & charges applicable to Deposit Account are available at our counters. \* Accounts in other currencies are also available upon request

#### **Accounts Transactions or Services**

### Local Funds Transfer | Internal Transfer

	At Counter	On Internet Banking
<ul> <li>For credit to a MCB account pertaining to the same customer</li> </ul>	Rs 25 <sup>1</sup>	Free
For credit to a MCB account not pertaining to the same customer	Rs 25	Free
Note 1. Erec of charge for funde transfer between consumer in least surrange		

Note 1: Free of charge for funds transfer between accounts in local currency (MUR)

#### Local Funds Transfer | Domestic Transfer (in local currency only)

	At Counter	Internet Banking/Juice
For credit to another local bank account - Standard Payment	Rs 50	Free
<ul> <li>For credit to another local bank account - Express Payment</li> </ul>	Rs 125	Rs 75
<ul> <li>For credit to another local bank account - Instant Transfer</li> </ul>	N/A	Free

Note: -Other fees and charges apply in case of debit of a Foreign Currency Account. More information are available at our counters. -Funds transfer in foreign currencies to another local bank will be treated and charged similarly as an outward SWIFT funds transfer request.

#### Third Party Wallet/Account

Registration of MCB Account to a Third Party Wallet/Account	Free of charge
► Loading of Third Party Wallet/Account through pre-registered MCB Account	Free of charge
International Funds Transfer   Inward Transfer	
Telegraphic transfer	Rs 100 (Free of charge in case of credit of a
	Foreign Currency Account)
International Funds Transfer   Outward Transfer	
International Funds Transfer   Outward Transfer   Through SWIFT	Request made over the counter: MUR 400
•	Request made over the counter: MUR 400 Request made through Internet Banking: MUR 250
•	•
•	Request made through Internet Banking: MUR 250
<ul> <li>Through SWIFT</li> </ul>	Request made through Internet Banking: MUR 250 Note: Excluding Overseas Bank Charges/ Transfer Commission

Note: Other fees and charges apply in case of debit of a Foreign Currency Account. More information are available at our counters.

### Standing Order

MCP .....

<ul> <li>Credited to a MCB account</li> </ul>	Rs 8
<ul> <li>Credited to another local bank account</li> </ul>	Rs 30
<ul> <li>Overseas Standing Instruction</li> </ul>	Rs 100 + Overseas Bank Charges
Failed Standing Order	Rs 150

bank to a beneficiary resident outside Mauritius.

# Direct Debit

Direct Debit	
In favour of CEB, CWA and Mauritius Telecom (per direct debit)	Rs 6
<ul> <li>In favour of other companies (per direct debit)</li> </ul>	Rs 8
Failed Direct Debit	Rs 150

# **Debit Card**

Annual fee	Free
Replacement fee for lost/ stolen/ damaged card	
-Standard request	Rs 50 + VAT per card, i.e. Rs 57.50 per card
-Express request (delivery on same day)	Rs 115 (VAT inclusive) per card
<ul> <li>Conversion fee (in case of cross currency transactions)</li> </ul>	2.00%

# **Prepaid Card**

### MCB VISA Prepaid Card

-UPI Prepaid Card	Note: UPI Prepaid Card is no longer on offer.
-VISA Prepaid Card	USD 5 + VAT, i.e. USD 5.75
	GBP 3 + VAT, i.e. GBP 3.45
	EUR 4 + VAT, i.e. EUR 4.60
	ZAR 55 + VAT, i.e. ZAR 63.25
	MUR 150 + VAT, i.e. MUR 172.50
► Loading/ Reloading fee	0.5% of loaded/ reloaded amount with,
	-minimum of USD 2/ GBP 1.20/ EUR 1.50/ ZAR 20/
	MUR 60/ CNY 10
	-maximum of USD 65/ GBP 40/ EUR 50/ ZAR 700/
	MUR 1,950/ CNY 400



#### Loading limits

	Loading Limit (in MUR) set per Prepaid card type			Cumulative		mount at any one time a vel (in MUR)*	t customer	
	Daily limit	Monthly	Maximum amount on	Annual limit	Daily limit	Monthly	Maximum amount on	Annual
		limit	card at any one time			limit	card at any one time	Limit
Visa Prepaid	350,000	350,000	350,000	1,800,000				
Visa Prepaid Rupys	100,000	100,000	100,000	100,000	850.000	850.000	850.000	10 200 000
UPI Prepaid <sup>1</sup>	350,000	350,000	350,000	1,800,000	850,000	850,000	850,000	10,200,000

Note 1: UPI Prepaid Card is no longer on offer

\* applicable if customer opts for a bundle of products

ATM Cash Withdrawal fee	
-Through MCB ATM	Free
-Through other ATM (local & overseas)	1.0% of amount withdrawn, minimum Rs 75
Conversion fee	-UPI Prepaid card: 2%
	-Visa Prepaid card: 3%

# **Credit Card**

Annual Fee	
	Primary Card
American Express Green	Rs 1,500 + VAT, i.e. Rs 1,725
American Express Gold	Rs 3,000 + VAT, i.e. Rs 3,450
VISA Platinum	Rs 1500 + VAT, i.e Rs 1,725
VISA Signature	Rs 2,500 + VAT, i.e. Rs 2,875
MasterCard/ VISA Classic	Rs 200 + VAT, i.e. Rs 230
MasterCard/ VISA Gold	Rs 950 + VAT, i.e. Rs 1,092.50
► MasterCard Primo	Rs 150 + VAT, i.e. Rs 172.50
	Secondary Card
American Express Green	Rs 1,000 + VAT, i.e. Rs 1,150
▶ American Express Gold	Rs 2,000 + VAT, i.e. Rs 2,300
VISA Platinum	Rs 1000 + VAT, i.e Rs 1,150
► VISA Signature	Rs 2,000 + VAT, i.e. Rs 2,300
MasterCard/ VISA Classic	Rs 150 + VAT, i.e. Rs 172.50
▶ MasterCard/ VISA Gold	Rs 600 + VAT, i.e. Rs 690
MasterCard Primo	Rs 150 + VAT, i.e. Rs 172.50
Cash Advance Fee	
American Express Green/ Gold & VISA Platinum/ Signature	2% of amount withdrawn, minimum Rs 100
MasterCard Classic/ Gold/ Primo	2% of amount withdrawn, minimum Rs 50
► VISA Classic/ Gold	2% of amount withdrawn, minimum Rs 50
Card Replacement Fee	
American Express Green/ Gold & VISA Platinum/ Signature	Free
MasterCard/ VISA Gold	Free
MasterCard/ VISA Classic	Rs 200 + VAT, i.e. Rs 230
MasterCard Primo	Rs 200 + VAT, i.e. Rs 230
► Fleetman	Rs 200 + VAT, i.e. Rs 230
Note: Emergency card fee, in case replaced card needs to be delive	ered urgently abroad, is Rs 2,000 + VAT, i.e. Rs 2,300
Overlimit Fee	
American Express Green/ Gold & VISA Platinum/ Signature	Rs 200
MasterCard Classic/ Gold/ Primo	Rs 150

VISA Classic/ Gold
 Rs 150

Note: Overlimit fee applies when the authorised credit limit has been exceeded



# Late Payment Fee

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American Express Green/ Gold & VISA Platinum/ Signature	Rs 200	
<ul> <li>MasterCard Classic/ Gold/ Primo</li> </ul>	Rs 150	
► VISA Classic/ Gold	Rs 150	

Note: Late payment fee applies when the mandatory minimum payment is not made by the due date

### **Conversion Charges**

	Conversion Fee
VISA credit card	2.00%
MasterCard credit card	2.00%
AMEX credit card	2.00%

Note: Conversion charges apply where transaction currency is not equal to the billing currency.

### Banking Service Fee

► Fleetman	Rs 40 monthly
Interest Rates	
MCB Prime Lending Rate (PLR)	6.25% per annum
American Express Green/ Gold & VISA Platinum/ Signature	PLR + 9.50% per annum
MasterCard Classic/ Gold/ Primo	PLR + 13.50% per annum
▶ VISA Classic/ Gold	PLR + 13.50% per annum
▶ Fleetman	16.75% per annum

Other fees & charges applicable to credit cards are available at our counters.

## **Reports & Guarantees**

# **Confidential Reports**

Auditors Report	Not applicable
<ul> <li>Testimonial for educational/ medical purpose</li> </ul>	For the first copy: Rs 100
	For each additional copy: Rs 25
<ul> <li>Testimonial for travel purpose - for local residents</li> </ul>	First 2 requests within same year: Free of charge
	Third request within same year: Rs 300
	4th and subsequent request within same year: Rs 100
<ul> <li>Testimonial for travel purpose - for foreigners</li> </ul>	First 2 requests within same year: Free of charge
	Third request within same year: USD 20
	4th and subsequent requests within same year: USD
Letter of reference	First 2 request within same year: Free of charge
	3rd and subsequent request within same year: Rs 50
Clearance certificate	First 2 request within same year: Free of charge
	3rd and subsequent request within same year: Rs 30
Certificate of balance	First 2 request within same year: Free of charge
	3rd and subsequent request within same year: Rs 50
Loan balance certificate	First 2 request within same year: Free of charge
	3rd and subsequent request within same year: Rs 30
uarantees	
uarantees	
> Deufennesen es la sede	
Performance bonds	-For first Rs 5 million: 1.5% p.a.
Performance bonds	-For first Rs 5 million: 1.5% p.a. -For any amount above Rs 5 million: 1.0% p.a., minimum Rs 1,500
Performance bonds     Tender bonds	-For any amount above Rs 5 million: 1.0% p.a.,
	-For any amount above Rs 5 million: 1.0% p.a., minimum Rs 1,500
	-For any amount above Rs 5 million: 1.0% p.a., minimum Rs 1,500 -For first 180 days: 1.0% flat, minimum Rs 750
	<ul> <li>-For any amount above Rs 5 million: 1.0% p.a., minimum Rs 1,500</li> <li>-For first 180 days: 1.0% flat, minimum Rs 750</li> <li>-For each additional period of 90 days or part:</li> </ul>
▶ Tender bonds	<ul> <li>-For any amount above Rs 5 million: 1.0% p.a., minimum Rs 1,500</li> <li>-For first 180 days: 1.0% flat, minimum Rs 750</li> <li>-For each additional period of 90 days or part: 0.25% flat, minimum Rs 750</li> </ul>
▶ Tender bonds	<ul> <li>-For any amount above Rs 5 million: 1.0% p.a., minimum Rs 1,500</li> <li>-For first 180 days: 1.0% flat, minimum Rs 750</li> <li>-For each additional period of 90 days or part: 0.25% flat, minimum Rs 750</li> <li>-For the first two months: Rs 800</li> </ul>
▶ Tender bonds	<ul> <li>-For any amount above Rs 5 million: 1.0% p.a., minimum Rs 1,500</li> <li>-For first 180 days: 1.0% flat, minimum Rs 750</li> <li>-For each additional period of 90 days or part: 0.25% flat, minimum Rs 750</li> <li>-For the first two months: Rs 800</li> <li>-For each additional period of one month or part:</li> </ul>
<ul> <li>Tender bonds</li> <li>Shipping bonds</li> </ul>	<ul> <li>-For any amount above Rs 5 million: 1.0% p.a., minimum Rs 1,500</li> <li>-For first 180 days: 1.0% flat, minimum Rs 750</li> <li>-For each additional period of 90 days or part: 0.25% flat, minimum Rs 750</li> <li>-For the first two months: Rs 800</li> <li>-For each additional period of one month or part: Rs 300</li> </ul>
<ul> <li>Tender bonds</li> <li>Shipping bonds</li> <li>Guarantees to the Customs &amp; Government bodies covering payment</li> </ul>	<ul> <li>-For any amount above Rs 5 million: 1.0% p.a., minimum Rs 1,500</li> <li>-For first 180 days: 1.0% flat, minimum Rs 750</li> <li>-For each additional period of 90 days or part: 0.25% flat, minimum Rs 750</li> <li>-For the first two months: Rs 800</li> <li>-For each additional period of one month or part: Rs 300</li> </ul>
<ul> <li>Tender bonds</li> <li>Shipping bonds</li> <li>Guarantees to the Customs &amp; Government bodies covering payment of cheques</li> </ul>	<ul> <li>-For any amount above Rs 5 million: 1.0% p.a., minimum Rs 1,500</li> <li>-For first 180 days: 1.0% flat, minimum Rs 750</li> <li>-For each additional period of 90 days or part: 0.25% flat, minimum Rs 750</li> <li>-For the first two months: Rs 800</li> <li>-For each additional period of one month or part: Rs 300</li> <li>1.0% p.a., minimum Rs 1,500</li> </ul>



Rs 300 per month
1.0% p.a., minimum Rs 1,500
Rs 500
Rs 1,000

A processing fee shall be charged, where applicable, in addition to the fee charged for a Bank Guarantee transaction

# Financing

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Lending	Rates
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► MCB Prime Lending Rate (PLR)

6.25% per annum

Interest rates vary according to loan amount, purpose, level of financing or customer's existing facilities with the bank. More details are available at our counters.

ocessing Fee	
Unsecured loans	1% of facility amount, minimum Rs 1,000/
	maximum Rs 25,000
Educational loans	1% of facility amount, minimum Rs 3,000/
	maximum Rs 25,000
Home loans	1% of facility amount, minimum Rs 3,000/
	maximum Rs 50,000
Loans fully secured by cash collateral held with MCB	1% of facility amount, minimum Rs 1,000/
	maximum Rs 3,000
Loans fully secured by cash collateral held with other institutions	1% of facility amount, minimum Rs 1,000/
	maximum Rs 25,000
<ul> <li>Other secured loans &amp; overdraft</li> </ul>	1% of facility amount, minimum Rs 1,000/
	maximum Rs 25,000
Renewal of facility	0.50% of facility amount, minimum Rs 500/
	maximum Rs 3,000
Temporary banking facility	0.25% of facility amount, minimum Rs 500/
	maximum Rs 3,000

#### **Prepayment Option Fee**

<ul> <li>Prepayment option fee</li> </ul>	0.75% of facility amount
Note: Prepayment option fee is not applicable for loan	s falling under the Borrowers' Protection Act

## Loan Commitment Fee

Loan Communent i ee	
Commitment fee	1% of any undrawn balance as at 3 months after
	date of letter of conditions + 1% per annum for
	any subsequent period of 12 months

#### Early Repayment Fee

	Educational/ home loans	1% of loan amount prepaid
	Other loan types	2% of loan amount prepaid, minimum Rs 3,000
Note: Early repayment fee is not applicable (1) for loans falling under the Borrowers' Protection Act, (2) in case the prepayment		owers' Protection Act, (2) in case the prepayment
	option fee has been paid upfront or (3) loans granted after 01 <sup>st</sup> January 2014	

Amendment/ Cancellation Fee	
Amendment/ cancellation fee	Rs 300
Insurance Handling Fee	
Insurance Handling fee	Rs 500
Recovery of balance	
Recovery of balance	All expenses including legal fees, commission &
	costs not exceeding 10% of the sum covered
Valuation Survey & Report Fee	
Valuation survey & report fee	0.5% of loan amount, minimum Rs 1,000/
	maximum Rs 5,000



- Fee is not applicable in case of banking facilities of Rs 50,000 or less and at renewal of a credit facility

- Different pricing applies for properties in Rodrigues.

Free of charge
Rs 500
Rs 500
Rs 300 per charge
Rs 500 per request
Rs 100

Other rates, fees & charges applicable to credit facilities are available at our counters.

#### **Other Services**

### Cheque

Cost of cheque books	Rs 5 per sheet
Stop cheque request	Rs 100 per request
Cheque returned/ Dishonoured cheque	Rs 300 per cheque
Fee on uncollected / undelivered cheque book	Rs 125
Special presentation of cheques :	
-To local banks (minimum of Rs 200,000)	Rs 100 per cheque
-From local banks (minimum of Rs 200,000)	Rs 250 per cheque
-MCB cheques credited to MCB accounts (minimum of Rs 50,000)	Rs 100 per cheque
Cheques paid over the counter within one-month period:	
-First 50 cheques	Free
-For each additional cheque cashed within the same period	Rs 20 per cheque
Note: Fee will be charged to the drawer's account on the 5 <sup>th</sup> of each mor	nth for cheques cashed during the previous month, if applic

#### Office Cheque/ Bank Draft

Issue of office cheque (payment by debit of account only)	Rs 150
Bank Drafts/ Office Cheque cancellation	Rs 100
Issue of bank draft (payment by debit of account only)	Rs 200
Deposit of drafts & Miscellaneaous Remittances Abroad	Rs 300
Note: Other for and sharper any built and of data it and it of a Farrie	and Operations Associated and and any distribute of some second and

Note: Other fees and charges apply in case of debit/ credit of a Foreign Currency Account and are available at our counters.

afe Deposit Lockers	
Annual rental fee	-Type A: Rs 3,450 (VAT inclusive)
	-Type B: Rs 5,175 (VAT inclusive)
	-Type C: Rs 7,187.50 (VAT inclusive)
	-Type D: Rs 11,500 (VAT inclusive)
	-Type E: Rs 2,300 (VAT inclusive)
► Access fee	-First 2 visits per month: Free
	-Additional visits within the same month: Rs 100 per visi
▸ Key deposit fee	Rs 9,200 (paid upfront and refundable after cancellation
	of Safe Deposit Box service)
Replacement of lock and keys	Rs 9,200 (VAT inclusive)
Non-payment of annual rental fee	Failed Standing Order fee applies

#### Copies, photocopies & Duplicate Printouts

▶ Request for duplicate documents [Including copy of IBAN, SWIFT transfer, Rs 50 + Rs 10 per additional page

Note: In case the retrieval of documents needs to be done manually, the following pricing will apply: Rs 200 + Rs 10 per additional page

Escheated Accounts (Abandoned Funds)		
Processing fee before funds are transferred to Bank of Mauritius	MUR 200	
SWIFT Account Statement		
SWIFT Statement fee	Rs 500/ 600/ 800	

Note: Fee varies according to dispatch frequency



Treasury Bills	
Minimum account opening balance	Not applicable
Mobile Payment	
Transfer' transaction	Free of charge
Payment' transaction	Free of charge
'Cash' transaction	Free of charge
'ATM' transaction	Free of charge
▶ PayPal services	-Top-up PayPal account: 2% of transaction amount -Withdrawal: 1.5% of withdrawn amount, minimum MUR 100

MCB Private Banking International   Fees & Charges	
<ul> <li>Service fee for non resident foreign customers</li> </ul>	25 USD monthly

Note: Current VAT rate at 15%

#### Disclaimer

"The above Rates and Fees shall apply to the products and services provided by "The Mauritius Commercial Bank Limited" ("The Bank") as from 30 October 2024. The Bank may, from time to time amend, vary and supplement the above and shall communicate same to its customers by way of notices displayed in its branches and on its website https://www.mcb.mu. For more information on the MCB Rates and Fees, please do contact us on (+230) 202 6060"